



Shelby Energy Cooperative

A Touchstone Energy® Cooperative 

January 2018

Shelby Energy is powering the community and empowering members

A new year is the time when many of us think about where we want to go and how best to get there. Shelby Energy Cooperative's values have always provided an excellent road map to direct us toward our goal of making life better for our members.

That purpose has guided us for 80 years and provides a firm foundation that we intend to build upon in 2018 and well into the future.

As a Touchstone Energy Cooperative, Shelby Energy intends to pursue our goal while adhering to four core values:

Integrity

Electricity is our primary product, and we are constantly looking for ways to use electricity that work best for you and your family. Shelby Energy is a not-for-profit organization that exists to operate in the best interest of our owner-members.

Accountability

Your cooperative is governed by a six-member board of directors who are elected by our members. Chairman Ashley Chilton of Pleasureville and other directors are members just like you.

Innovation

We are continuously seeking innovative ways to serve our members. We now offer many ways you can pay your bill, including by phone, online, in person at our office in Shelbyville or

at one of our three remote payment centers that are conveniently located within our service territory. Our website offers online service requests, an outage map and access to current events at Shelby Energy and within our community.

Commitment to Community

Shelby Energy was built on the concept of neighbors helping neighbors, and our commitment to community remains strong. It's why we sponsor many local charities, youth programs such as the Youth Tour to Washington, D.C., scholarship awards and the Honor Flight for local veterans.

Adhering to our cooperative values allows us to consistently deliver high standards of excellence to our members. It's not the easiest road to travel sometimes, but we have a great road map to help us get there. It's a journey well worth the effort.

Left to right: Derrick Griffiths of Shelby County Parks, Tim Wolpert, and Jeff Scott of Shelby Energy.



Left to right: Barbie Goodwin, Evelyn Lancaster and Michael Akers on the morning they volunteered for Honor Flight



BOARD OF DIRECTORS

Ashley Chilton • Chairman
Pat Hargadon • Vice Chairman
Roger Taylor Jr. • Secretary-Treasurer
R. Wayne Stratton • Diana Arnold
Jeff Joyce
Debra J. Martin • President & CEO
Donald T. Prather • Attorney

Shelbyville Office Hours

Monday – Friday:
7:30 a.m. – 4:30 p.m.

Mailing Address: 620 Old Finchville Road
Shelbyville, KY 40065-1714
(502) 633-4420

Remote Payment Centers

Henry County Supply
Monday, Wednesday, Friday: 8 a.m. – 5 p.m.
Tuesday, Thursday: 8 a.m. – 6 p.m.
Saturday: 8 a.m. – 3 p.m.

Riverside

Smoker’s Friendly
Monday - Thursday: 8:00 a.m. – 6:30 p.m.
Friday and Saturday: 8:00 a.m. – 7:30 p.m.
Sunday: 9:30 a.m. – 5:30 p.m.

Poppy’s General Store
24 Equity Drive, Bedford, KY 40006
(502) 663-6028

Mon. – Sat. 5:30 a.m. – 9:00 p.m.
Sunday 12:00 p.m. – 9:00 p.m.

For information or to report an outage

1-800-292-6585

Visit our website at:

www.shelbyenergy.com

Email: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account through our website at www.shelbyenergy.com.

Click on “Online Bill Pay” to view your electric bill and make payments by debit card, e-check, Visa, or Mastercard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

The new member survey winner for October 2017 is Rebecca McKinney of New Castle, KY.



Shelby Energy’s WinterCare Program

Every winter, Community Action agencies assist Kentuckians with millions of dollars in heating aid. WinterCare is critical to keep the heat on through frigid winter months for thousands of households where elderly, disabled and children reside.



Shelby Energy Cooperative works hand in hand with area Community Action agencies to help support families in need of financial assistance to keep their heat on through its WinterCare program. Shelby Energy members can designate a donation to the WinterCare fund on their electric bill, or to request an automatic donation be included on their bill each month. Shelby Energy

will match donations up to \$50 monthly. All donations are tax deductible. When paying your bill by check and using the bill payment stub, please indicate the additional amount you wish to designate to the WinterCare program in the appropriate box.

If you would like to send a separate check, please note that it is for a donation to WinterCare. Please be aware that payments made online or through a bill pay source have no capability to indicate donations to the WinterCare Program.

Please contact Shelby Energy Cooperative for more information at 1-800-292-6585.

Below is a list of Community Action Agencies that may be of assistance to you:

Anderson Co.	Bluegrass CAA	(502) 839-3749
Carroll Co.	Northern KY CAA	(502) 732-5253
Franklin Co.	Bluegrass CAA	(502) 695-5615
Henry Co.	Tri Co. CAA	(502) 845-7808
Oldham Co.	Tri Co. CAA	(502) 222-1349
Owen Co.	Owen Co. CAA	(502) 484-2116
Shelby Co.	Multi-Purpose CAA	(502) 633-7162
Spencer Co.	Multi-Purpose CAA	(502) 477-8296
Trimble Co.	Tri Co. CAA	(502) 255-7514

Shelby Energy Nominates Rick Shaw for the International Lineman's Hall of Fame



Shelby Energy Cooperative recently nominated Line Technician Rick Shaw for the International Lineman's Museum Hall of Fame. Rick has worked with Shelby Energy for over 40 years, while also being very committed to his family and contributing his time to his church and community. He is well deserved of this honor and Shelby Energy is looking forward to what we hope will be his selection as an inductee in the spring of 2018. Congratulations Rick!



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2018 Board Meeting Dates

Thursday, January 25 th	9:00 a.m.
Thursday, February 22 nd	9:00 a.m.
Thursday, March 22 nd	9:00 a.m.
Thursday, April 26 th	9:00 a.m.
Thursday, May 24 th	9:00 a.m.
Thursday, June 21 st — Annual Meeting	
Thursday, July 19 th	9:00 a.m.
Thursday, August 23 rd	9:00 a.m.
Thursday, September 27 th	9:00 a.m.
Thursday, October 18 th	9:00 a.m.
Thursday, November 29 th	9:00 a.m.
Thursday, December 20 th	9:00 a.m.

- Board meetings are held at the headquarters office in Shelbyville. Meeting dates, locations and times are subject to change. Check the website or call the office at 1-800-292-6585 for current information.
- Should a member wish to speak at a meeting, a request to attend form must be completed and returned to Laurie Gutermuth at the Shelbyville office by mail at 620 Old Finchville Road, Shelbyville, Kentucky 40065 or by email to laurie@shelbyenergy.com no later than the 1st of the month for the applicable Board Meeting that will be attended.
- Should a member wish to attend the meeting only, the request form may be submitted no later than four business days prior to the Board Meeting that will be attended. Please submit the completed request form to Laurie Gutermuth at the Shelbyville office by mail at 620 Old Finchville Road, Shelbyville, Kentucky 40065 or by email to laurie@shelbyenergy.com.

HAPPY MILK DAY



**Shelby Energy offices will be closed in observance of Martin
Luther King Jr. Day, Monday, January 15th.**

To report an outage and/or emergency, call (800) 292-6585.

Statement of Nondiscrimination

Shelby Energy Cooperative is the recipient of Federal financial assistance from the U.S. Department of Agriculture (USDA). The USDA prohibits discrimination in all of its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, or call toll-free (866) 632-9992 (voice) or (800) 877-8339 (TDD) or (866)377-8642 (relay voice users). USDA is an equal opportunity provider and employer.

If any member would like a copy of the service rates or bylaws of Shelby Energy Cooperative, please visit www.shelbyenergy.com or contact us at (800) 292-6585.

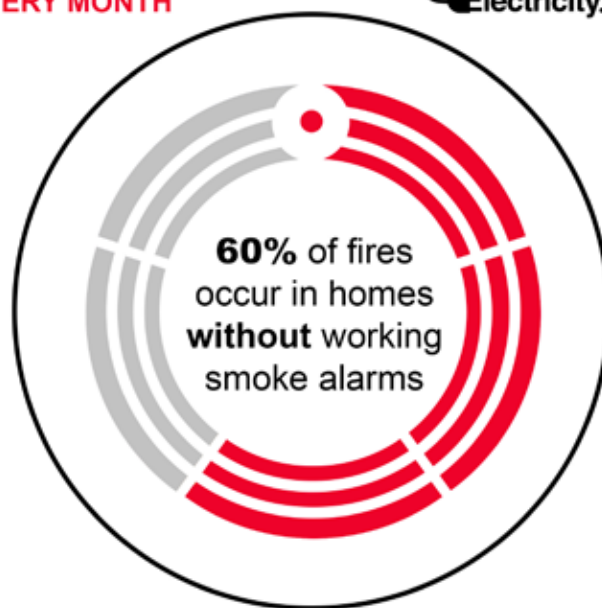


Interested in an educational trip to Washington, DC, or maybe some college scholarship money?

Watch for more information on the Washington Youth Tour for high school juniors, and for Shelby Energy's scholarship program for high school seniors in the February issue of Kentucky Living.

TEST smoke alarms
EVERY MONTH

Safe
Electricity.org



research collected from the Red Cross



Shelby Energy makes every effort to provide continuous electric service; however, unavoidable outages do occur. For this reason, we need to keep your information up to date. We are requesting that members contact our office with any updates that need to be made on their account. In addition, if you or someone living in your home depends on medical equipment prescribed by a physician, Shelby Energy needs to be made aware of your situation. Please call 1-800-292-6585 to speak with a customer service representative for more information or to update your account. Thank you!