Understanding your Shelby Energy bill:

1. Account number:

Please note, this is where your Shelby Energy account number is located.

2. Kilowatt Hours:

This section shows the amount of kilowatt hours that you have used for the current month's bill cycle.

3. Charges and calculations:

Energy charge: Your bill will now contain the details explaining how your energy usage cost is calculated.

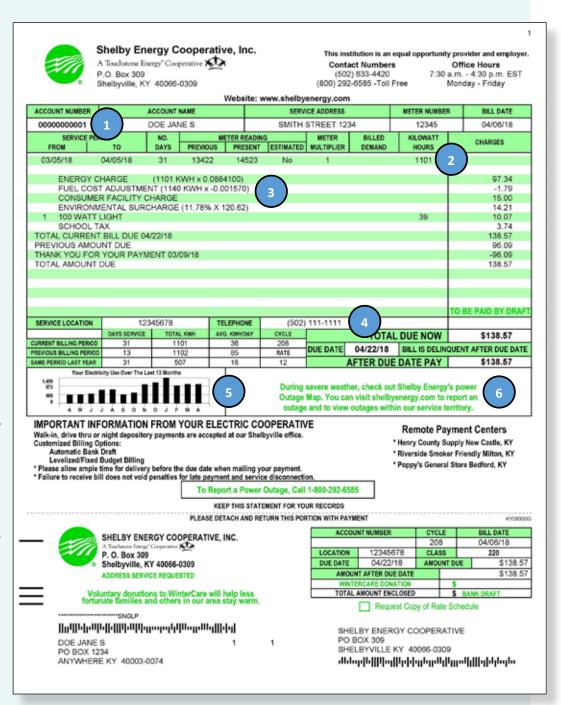
Fuel cost adjustment:
This is used to recover a
portion of the cost of coal
and natural gas needed
to run power plants, and
costs to buy power from
other utilities.

Consumer facility charge: This is the minimum bill charge that each member pays monthly to cover a small portion of the costs for Shelby Energy to provide electric service. This would be a member's bill amount with no energy usage.

Environmental surcharge: This reflects the cost of equipment and other expenses our power supplier incurs as it complies with EPA regulations on power plant emissions.

4. Telephone number:

Please ensure your account information is current by reviewing your bill, including the telephone number that we have on file.



- **5. 13-month electricity usage:** This section shows members a 13-month history of their energy usage. It can help you review trends and evaluate the amount of energy you are using during specific times of the year.
- **6. Important bill message:** Please make sure to pay attention to this message each month. It contains event, program, and other general information that is important to our members.
 - **If you would like additional information about your new bill format, please call us at 1-800-292-6585**