OFFICIAL NOTICE 2018 ANNUAL MEETING THURSDAY, JUNE 21



Henry County High School New Castle, KY

Registration: 4:30 p.m. Business Meeting: 6:30 p.m.

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FEATURING **PIANO DOCTOR & COMPANY**



FREE Energysaving lightbulbs for members who attend!

- Giveaways
- FREE food
- Electric car display
- Cooperative Solar



A Touchstone Energy® Cooperative 🌾



BOARD OF DIRECTORS

Ashley Chilton • Chairman Pat Hargadon • Vice Chairman Roger Taylor Jr. • Secretary-Treasurer R. Wayne Stratton • Diana Arnold Jeff Joyce Debra J. Martin • President & CEO

Shelbyville Office Hours

Monday – Friday: 7:30 a.m. – 4:30 p.m. Mailing Address: 620 Old Finchville Road Shelbyville, KY 40065-1714 (502) 633-4420

Remote Payment Centers Henry County Supply Monday, Wednesday, Friday: 8 a.m. – 5 p.m. Tuesday, Thursday: 8 a.m. – 6 p.m. Saturday: 8 a.m. – 3 p.m.

Riverside Smoker's Friendly Monday - Thursday: 8:00 a.m. – 6:30 p.m. Friday and Saturday: 8:00 a.m. – 7:30 p.m. Sunday: 9:30 a.m. – 5:30 p.m.

Poppy's General Store 24 Equity Drive, Bedford, KY 40006 (502) 663-6028 Mon. – Sat. 5:30 a.m. – 9:00 p.m. Sunday 12:00 p.m. – 9:00 p.m.

For information or to report an outage 1-800-292-6585

Visit our website at: www.shelbyenergy.com Email: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account through our website at www.shelbyenergy.com. Click on "Online Bill Pay" to view your electric bill and make payments by debit card, e-check, Visa, or Mastercard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

The new member survey winner for February 2018 is Toby Epple of Shelbyville, KY.



May is National Electrical Safety Month At Shelby Energy, electrical safety is our first priority

The electrical power that Shelby Energy provides is a great resource, but it must also be respected. What changes our lives for the better could, in an instant, change our lives for the worse.

Electrical problems cause thousands of fires nationwide each year, resulting in hundreds of deaths. In addition, electrical shock injures and kills many people on an annual basis. Most of these deaths could be avoided with an increased awareness.

May is National Electrical Safety Month, and a good time to talk about the steps Shelby Energy takes yearround to raise safety awareness.

Few people are more aware of electricity's potential dangers than those that work at Shelby Energy. Our line technicians climb poles and work from bucket trucks in all kinds of weather, at all hours of the day or night, to make sure your homes or businesses have reliable service.

We're concerned about more than just our employees. Shelby Energy's

representatives visit schools and civic groups to provide free safety presentations. Young children learn about basic safety around wall sockets and appliances, while older children and adults receive vital safety information regarding various indoor and outdoor activities. Live demonstrations and discussions make it more personal and help drive the safety message home.

Shelby Energy provides a safety trailer for outdoor demonstrations at scheduled events in the communities we serve. This is an exciting presentation about how electricity travels through wires and it communicates the dangers of electricity, such as when a kite hits a power line. Our safety education programs are free, and if you wish to host a safety program at your school or civic group, call us at (800) 292-6585.

At Shelby Energy we work with electricity every day, and that is why safety is our number one goal.

Shelby Energy will be closed in observance of Memorial Day on Monday, May 28. In the event of an emergency or outage, please call (800) 292-6585.



Don't forget: Annual A/C maintenance is due

Every spring, before the weather gets too warm, call a qualified service technician to inspect and tune-up your air conditioning unit.

During this annual maintenance visit, the tech will be able to evaluate your A/C and inform you of necessary repairs. If the unit is old, the service technician might recommend that you replace it.

In addition, you can do two things on your own to make sure your A/C stays in good working order:

1. Clean or replace the air conditioner filter. If you have a reusable filter, wash it and dry it every month during the summer. If you have a disposable filter, replace it. A dirty filter can get clogged with dust and dirt and restrict the air flow. This will make your system work extra-hard to cool your house, which wastes energy and can drive up your electric bill. A dirty filter can push dust back into the home, which makes the air less healthy, especially for someone that has allergies or asthma.

2. Keep the area around the outside of the air conditioner unit clean. Remove dirt, grass and any debris that have collected so they don't restrict its air flow. Trim shrubs away so they can't touch the unit.

You should also rinse your unit every now and then—but shut off the power to the unit first, and never use a power washer to clean the outdoor unit.





Stay Clear!

Contact with downed power lines could cause injury or death.

If you see downed lines, call 911 and your electric company.

Stay away until help arrives.

1-800-292-6585 www.shelbyenergy.com



Understanding your Shelby Energy bill: Changes and information

1. Account number: Please note, this is where your Shelby Energy account number is located.

2. Kilowatt Hours:

This section shows the amount of kilowatt hours that you have used for the current month's bill cycle.

3. Charges and calculations:

Energy charge: Your bill will now contain the details explaining how your energy usage cost is calculated.

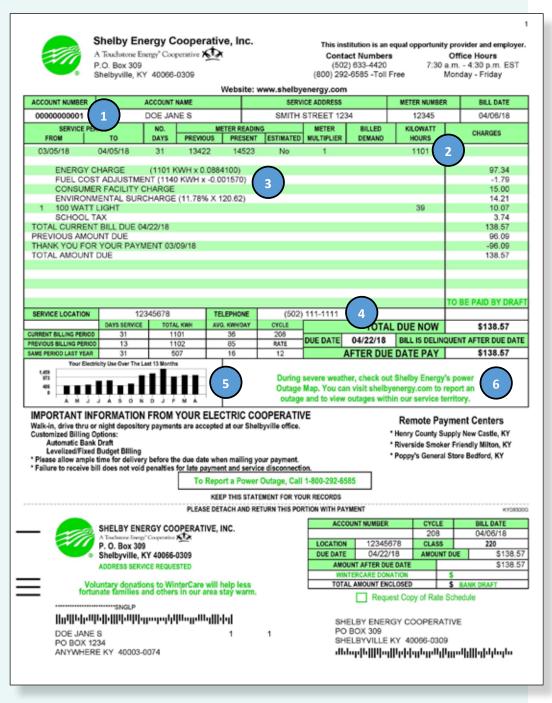
Fuel cost adjustment: This is used to recover a portion of the cost of coal and natural gas needed to run power plants, and costs to buy power from other utilities.

Consumer facility charge: This is the minimum bill charge that each member pays monthly to cover a small portion of the costs for Shelby Energy to provide electric service. This would be a member's bill amount with no energy usage.

Environmental surcharge: This reflects the cost of equipment and other expenses our power supplier incurs as it complies with EPA regulations on power plant emissions.

4. Telephone number:

Please ensure your account information is current by reviewing your bill, including the telephone number that we have on file.



5. 13-month electricity usage: This section shows members a 13-month history of their energy usage. It can help you review trends and evaluate the amount of energy you are using during specific times of the year.

6. Important bill message: Please make sure to pay attention to this message each month. It contains event, program, and other general information that is important to our members.

If you would like additional information about your new bill format, please call us at 1-800-292-6585