

# UPDATED BILLING coming spring 2021

You will notice some changes to your Shelby Energy bills beginning in April. We have updated our bills to help you better understand your energy usage and stay connected with your cooperative. SmartHub will also be available at this time. You may download the SmartHub app to monitor your usage, pay your bill, report service issues and more. Visit [www.shelbyenergy.com](http://www.shelbyenergy.com) or follow us on Facebook for updates regarding these changes.

## FRONT OF BILL

This page provides a summary of your most recent month's usage, your total amount due and due date.


- Account Number:** Please note, this is where your Shelby Energy account number is located.
- SmartHub:** This interactive tool allows you to monitor your daily usage, pay your bill and report service issues. Follow the link or scan the code to download the SmartHub app or login online.
- Monthly Usage:** This section is a detailed summary of your monthly kilowatt hours used for the current month's bill cycle.
- Important Member Info:** You will find important news and updates related to your cooperative membership and electric service here. Please review this section monthly.

## BACK OF BILL

This page is a review and calculation of all charges on your current bill and your usage history for the past year.

- Account Information:** Please ensure your account information is current by reviewing your bill. Contact Shelby Energy to update your information.
- Charges and calculations:**
  - Energy Charge:** Your bill contains the details of how your energy usage cost is calculated.
  - Fuel Cost Adjustment:** This is used to recover a portion of the cost of coal and natural gas needed to generate your power and the costs to buy from our supplier.
  - Consumer Facility Charge:** This is the minimum bill charge that each member pays monthly to cover a small portion of the costs for Shelby Energy to provide electric service. This would be the member's bill amount with no energy usage.
  - Environmental Surcharge:** This reflects the cost of equipment and other expense our power supplier incurs as it complies with EPA regulations.


FRONT



Manage your account with SmartHub!

- Make Payments
- Track Electric Usage
- Report Outages

Sign up today at [www.shelbyenergy.com](http://www.shelbyenergy.com)



Do you want all the features of SmartHub optimized for use on your mobile device? Download the SmartHub app!

Customer Name: **JOHN SMITH**  
**JANE SMITH**  
10000-001

**1** Account #  
**Report an Outage - (800) 292-6585**

Total Amount Due

\$130.16

Due Date: 7/15/2020

Contact Numbers  
(502) 633-4420  
(800) 292-6585 - Toll Free

Office Hours  
7:00 a.m. - 4:00 p.m. EST  
Website: [www.shelbyenergy.com](http://www.shelbyenergy.com)

BACK

Total Monthly Use	Average Temperature	AVERAGE DAILY COST	Average Daily Use
<b>3</b> 1,125 kWh	76°F Range: 65 - 82°	<b>\$4.19</b> Range: \$3.80 - \$7.73	<b>36</b> Range: 31 - 86 kWh


Account Summary <small>Current charge detail found on the back of this page</small>	
Total Amount Due From Previous Statement	\$162.52
Payments	-\$162.52
Balance Prior To This Billing	\$ 0.00
Current Charges	\$130.16
<b>Total Amount Due By July 15, 2020</b>	<b>\$130.16</b>
<b>Total Amount Due After July 15, 2020</b>	<b>\$142.79</b>

**IMPORTANT MEMBER INFORMATION**

2019 Net Margins have been allocated to our members' patronage capital accounts.  
Your allocation for 2019 was \$738.97.

Twin Valley utilizes patronage held for capital projects. The retirement (or payment) of patronage funds back to members is authorized by the Board of Directors when they determine it is in the best interest of the cooperative to do so.

**KEEP SEND**



**SHELBY ENERGY COOPERATIVE, INC.**  
A "Tennessee Energy" Cooperative

P. O. Box 309  
Shelbyville, KY 40066-0309

Account Number	100000-001
Total Due Now	\$130.16
Total Due After mm/dd/yy	\$142.79
Wintercare Amount Enclosed	


**PAY YOUR BILL 24/7**  
ONLINE: Check or credit/debit card at [www.shelbyenergy.com](http://www.shelbyenergy.com) or download the mobile app.  
PHONE: (502) 633-4420 or Toll Free: (800) 292-6585

2 5

RICHARD S CARPENTER  
123 SMITH LANE  
ANYWHERE, KY 40000  
ATDFAAFTFAFTFATTTFD00AATAAFTDFDADFDFDFAFDTAFFFTFD0TDTATFTADTDA

SHELBY ENERGY COOPERATIVE  
PO BOX 309  
SHELBYVILLE KY 40066-0309 17

1101330397100000000000000000004771000004771102220205



Services From: 05/20/2020 To: 06/20/2020 Days: 31

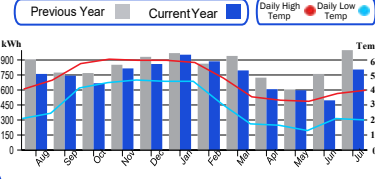
Readings Previous: 88491 Present: 89616

Meter Multiplier: 1 kWh Usage: 1,125 kW Demand: 1,125

**5** Account Information

Account Number: 100000-001  
Member Name: John Smith  
Jane Smith  
Billing Date: 06/26/2020  
Phone Number: (888) 888-8888  
Service Address: 123 SMITH LN ANYWHERE, KY 40000  
Rate: General Service

**Usage History**




CUSTOMER SERVICE M-F | 7:00 AM - 4:00 PM EST  
(502) 633-4420 Toll Free: (800) 292-6585  
[www.shelbyenergy.com](http://www.shelbyenergy.com)

**Current Activity**


Balance Forward		\$0.00
Energy Charge	1,125 kWh @ 0.08684	\$97.70
Fuel Cost Adjustment	1,125 kWh X -0.00899	-\$10.11
Consumer Facility Charge		\$15.00
Environmental Surcharge	11.45% X 102.58	\$11.75
Standard LED		\$10.72
County Tax	Tax %	5.10
<b>Total Current Charges</b>		<b>\$130.16</b>

**TOTAL AMOUNT DUE** \$130.16


DUE DATE 07/15/2020




**My Account**  
Pay online or enroll in SmartHub at [www.shelbyenergy.com](http://www.shelbyenergy.com)



**Auto Pay**  
Set it up once and automatically make your payments



**Phone**  
(502) 633-4420  
Toll Free: (800) 292-6585



**Payment Centers**  
\* Henry County Supply  
New Castle, KY  
\* Riverside Smoker Friendly  
Milton, KY  
\* Poppy's General Store  
Bedford, KY

If you have questions regarding how to read your bill, please call us at (800) 292-6585.