

October 2019

October is National Cooperative Month

Cooperative Principles lead the way

October is National Cooperative Month and this month we reflect on the unique qualities of cooperatives that set us apart from investor-owned utilities. Cooperatives, like Shelby Energy, are guided by seven specific principles that allow us to provide safe, reliable and affordable energy to our members.

These principles enabled our founders to set the tone for a community-based, member-owned cooperative that has grown and thrived over the last 82 years.

- 1. Voluntary and Open Membership Shelby Energy Cooperative is owned by those we serve. That's why you are considered members, not customers. Membership is open to anyone who can reasonably use our service and is willing to accept the responsibilities of membership regardless of race, religion, gender or economic status.
- 2. Democratic Member Control Shelby Energy Cooperative is democratically governed by its members who actively participate in setting policies by electing directors from their communities to represent their needs in the decision making process. Directors are chosen by and accountable to the members.
- 3. Members Economic Participation When you pay your electric bill, you are contributing your fair share for operating costs and maintaining electric service. Our not-for-profit

structure provides no incentive to maximize profits for investors because we do not have investors. Shelby Energy follows sound business practices to produce a solid bottom line and our financial interests are in providing the best combination of price and quality of service to our members. Any profits are returned to members in the form of capital credits.

- 4. Autonomy and Independence Shelby Energy was built by and is owned by the members we serve. Therefore, no outside entities can control our business practices and we are able to focus on the needs that are specific to our communities.
- 5. Education, Training and Information

We want our members to be safe and informed. We present safety demonstrations to community groups and schools to encourage electrical safety. We also ensure that our staff is continually trained on safe and efficient procedures so that they can provide the best service to our members.

6. Cooperation among cooperatives Even though we operate independently, no man is an island. Cooperatives help each other out. When a storm hits, cooperatives band together to help the members of that community. Everyone needs support sometimes and we are happy to give that support where we are needed.



Shelby Energy Line Technician James Crume, visits son, William, for a career day at Heritage Elementary. Photo: Melanie Morrow

7. Concern for Community

From providing local students with \$6,000 in scholarships each year to encouraging industry and job growth, Shelby Energy is working to improve the lives of those in our community.

Celebrate National Cooperative Month Every Friday in October is FREE BULB FRIDAY! Stop by our office on Fridays to receive a free LED lightbulb while supplies last.





BOARD OF DIRECTORS

Ashley Chilton • Chairman
Pat Hargadon • Vice Chairman
Roger Taylor Jr. • Secretary-Treasurer
R. Wayne Stratton • Diana Arnold
Jeff Joyce

Jack Bragg Jr. • President & CEO Alan Zaring • Attorney

Shelbyville Office Hours

Monday – Friday: 7:30 a.m. – 4:30 p.m. Mailing Address: 620 Old Finchville Road Shelbyville, KY 40065-1714 (502) 633-4420

Remote Payment Centers

Henry County Supply Monday, Wednesday, Friday: 8 a.m. – 5 p.m. Tuesday, Thursday: 8 a.m. – 6 p.m. Saturday: 8 a.m. – 3 p.m.

Riverside Smoker's Friendly Monday - Saturday: 8 a.m. – 8 p.m. Sunday: 9:30 a.m. – 6 p.m.

Poppy's General Store 24 Equity Drive, Bedford, KY 40006 (502) 663-6028 Monday - Saturday: 6 a.m. – 8 p.m. Sunday: Closed

For information or to report an outage

1-800-292-6585

Visit our website at: www.shelbyenergy.com Email: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account through our website at www.shelbyenergy.com.
Click on "Online Bill Pay" to view your electric bill and make payments by debit card, e-check, Visa or MasterCard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

The new member survey winner for July is Tasha King of Campbellsburg.





Your Safety Matters

Unloading the circuit

No matter what time of year, whether it's the holidays, full of bright decorations covering every inch of your home, or summertime, when you just cant seem to plug in enough fans to keep cool, it's never the wrong time to talk about electrical overloads—how to spot them, fix them and prevent them.

Prevention is simple. Don't overuse extension cords when powering your home. It's easy to grab one when you've run out of outlets. We are all guilty of plugging in too many lamps, phone chargers and other electronics into those convenient extension cords.

Relying heavily on extension cords may mean that your home doesn't have enough outlets. Instead of grabbing a power strip or extension cord for a temporary solution, consider calling a licensed electrician to install more outlets in your home.

Major appliances, like your refrigerator, should always be plugged directly into a wall outlet. Never use extension cords or multi-outlet converters for these large appliances. Extension cords should only be used as a short-term option, not a permanent fix.

So why is this a big deal? An overload occurs when the home draws more electricity than a circuit can safely handle. Electrical circuits are designed to handle a limited amount of electricity.

When it receives too much, it causes the circuit breaker to trip, shutting off power to the entire circuit. If there are no breakers in the circuit, an overload could cause the wires to overheat and spark a fire.

If you spot an overload, locate your circuit panel, usually found in the basement or garage in most homes, and check to see if any of the switches in the panel have been tripped or partially tripped. If they have been tripped, turn them off and back on again. If this reoccurs or happens when extension cords are not in use, call a licensed electrician for help.

ELECTRICAL OVERLOADS

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Here are some easy ways to spot an overloaded circuit:

• Flickering, blinking or dimming lights.

• Outlet switch covers that are warm to the touch.

• Burning odors from outlets or switches.

• Frequently tripped circuit breakers.

• Crackling, sizzling or buzzing receptacles.

• Mild shock or tingle from appliances, receptacles or switches.

 Power tools, appliances or electronics that seem to lack adequate power.

Instead of grabbing an extension cord for a temporary solution, call a licensed electrician who can install more outlets.



Slay your energy vampires

Your home is full of vampiresenergy vampires, that is.

Energy vampires are electrical appliances and devices that continue to use energy even when they're turned off. They're all over your home and they can suck the life out of your energy bill, accounting for up to 20% of your electricity usage.

Most Americans house between 30-65 vampire devices through their home. Some of the biggest energy consumers include your cable or satellite TV setup, computer modems and aquariums.

While you may not be able to easily turn those items off without consequences, you can save energy on vampire electronics such as cellphone chargers, laptop computers, gaming consoles, TVs, printers, automatic coffee makers, microwaves, and other devices with digital clocks.

Here's how to slay energy vampires in your home:

Unplug rarely used devices such as your DVD player and the dusty TV in the guest room.



Use power strips to plug in computers, printers and cellphone chargers so you can easily turn them off with one switch.

Set your computers to go into "sleep" or "standby" mode after nobody has touched them for 30 minutes.

When you unplug your mobile phone from its charger, unplug the charger from the wall.

Buy ENERGY STAR appliances whenever possible, as it reduces the amount of energy used in active and idle modes.

Be cold weather ready

As your local co-op, we're here to provide advice on ways to help you save energy. But, you can also do-it-yourself with our free, online energy audit. Just visit our website and click on Billing*Insights* to enter a few facts about your home. Then you'll get recommendations to make your home comfortable every season.







Sue is solar

Sue wanted renewable energy but she didn't want panels bolted into her roof. And she didn't want to worry about weather damage or the hassle of maintenance and repair.

So Sue got Cooperative Solar. Easy. Affordable. Renewable. It's renewable energy that makes sense, from the people you know and trust—your local electric cooperative.

cooperativesolar.com



The month of October brings

"FREE BULB FRIDAYS" BACK TO SHELBY ENERGY!

Every Friday during October, National Cooperative Month, you will receive a free bulb when you visit our office!



Come in to receive your bulb while supplies last!



